

What are my employment rights?

Am I being treated fairly at work?

Where do I go for help?

NOTICE OF TERMINATION

DISCLAIMER

This infosheet contains information of a general nature only and is not a substitute for professional legal advice. You should obtain legal advice from a lawyer about your particular situation before acting on any of the following information. This infosheet is designed for Victorian and national system employees in Tasmania and Queensland only. If you are not a Victorian employee or a Queensland or Tasmanian national system employee, you should obtain specialist legal advice about your case as soon as possible.

Who can use this infosheet?

This infosheet is designed for **Victorian** and national system employees in **Tasmania** and **Queensland** only.

If you are a **Victorian** employee, you can use this infosheet unless you were employed in a sector that provides essential services of core government functions, including State infrastructure services such as electricity and gas, and your employer is not covered by a nationally registered collective agreement.

If you are a **Tasmanian** employee, you can use this infosheet unless you were a State public sector employee not covered by a nationally registered collective agreement.

If you are a **Queensland** employee, you can use this infosheet unless you were a State public sector or local government employee not covered by a nationally registered collective agreement.

Has your employment been terminated with little or no notice?

Notice Requirements Under the National Employment Standards

If you were a **permanent** employee and have been dismissed from your job without receiving the required minimum amount of notice of termination or pay instead of notice under the National Employment Standards (NES) as outlined in *Fair Work Act 2009* (the Act), you may have grounds to seek assistance from the Fair Work Ombudsman (FWO).

Pay instead of Notice Under an Enterprise Agreement or Contract

Additionally, if you are entitled to pay instead of notice under an enterprise agreement or a common law employment contract (which may be more generous than the NES) you may also be entitled to seek assistance from the FWO.

Alternatively, you may be entitled to file a claim with an eligible Court. Either way, you have **6 years** from the date of your dismissal to file your claim in an eligible Court.

This infosheet is designed to help you understand your rights as to notice of termination and to take the most appropriate action.

To whom does this information apply?

The following information applies to Victorian, Tasmanian and Queensland employees who are covered by the NES – See ‘Who can use this infosheet above’. If you are employed in another State or Territory, you need to obtain specialist advice about your case. However, not all Victorian, Tasmanian and Queensland employees are entitled to notice of termination or pay instead of notice (see “Can you make a claim? on page 3).

It is also advisable to check whether you are covered by a modern award. As of 1 January 2010, these can contain additional notice requirements. For example, an employer may be able to withhold money if the period of notice of resignation given by an employee is not sufficient.

**Are you covered by an award?
Call the Fair Work Infoline on 13
13 94 to find out.**

You should also see JobWatch’s ‘Unfair Dismissal’ and ‘General Protections Dispute Termination Claim’ infosheets and note that, if you are eligible, you only have **21 days** from the date of your dismissal to file an Unfair Dismissal or General Protections Dispute Termination Claim at the Fair Work Commission (FWC).

As an employee, you may also have to give notice of resignation in accordance with your contract of employment. If you do not, your employer may be able to make a legal claim against you for breach of contract.

Written Notice & Minimum Notice of Termination

Written Notice

Under the NES, your employer must give you **written notice** specifying the day of termination of your employment no later than the last day you worked for your employer.

Your employer can give this notice by delivering it to you personally, leaving it at your last known address or by sending it to your last known address by pre-paid post.

**You employer must give you
written notice of your
termination.**

Your employer may receive a financial penalty for not giving you a written notice even if it has complied with the minimum notice of termination or pay instead of notice requirements (see below – “

Can you make a claim?”).

Minimum Notice

It is unlawful for your employer to terminate your employment without giving you the required period of notice or pay instead of notice.

Pay instead of notice should be calculated at the full rate of pay for the hours that you would have ordinarily worked had your employment continued until the end of the notice period.

The required periods of minimum notice under the NES are set out in the following table.

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Employment Rights Information for Workers

Job Watch Inc | Metro (03) 9662 1933 | Regional Victoria, Queensland and Tasmania 1800 331 617 | www.jobwatch.org.au

Minimum Notice Periods

Period of Continuous Service	At Least
Up to 1 year of service	1 week
1 - 3 years of service	2 weeks
3 - 5 years of service	3 weeks
More than 5 years of service	4 weeks

Employees aged 45 or over, with at least two years of continuous service, are entitled to one week extra.

The minimum periods of notice under the NES apply to all employees employed in Victoria (subject to the below exceptions). Nevertheless, you should check to see if you are entitled to a longer notice period under an enterprise agreement or your common law contract of employment.

Serious Misconduct: if you are guilty of serious misconduct, a summary dismissal (i.e. termination without notice) may be justifiable.

Can you make a claim?

1. You must be an employee

Workers engaged as genuine **independent contractors** or sub-contractors are not entitled to notice or pay instead of notice under the NES. In some circumstances workers who are called contractors may be legally recognised as employees. If you do not know your employment status or you are unsure whether you are a genuine contractor or not, you should get legal advice as soon as possible.

2. You must be eligible

Before filing your claim, check that you are entitled to file a claim.

Some types of employees are not entitled to minimum notice of termination or pay instead of notice. If you are unsure whether you are covered by the NES, seek legal advice quickly.

You are not entitled to notice or pay instead of notice of termination under the NES if, at the time of termination, any of the following exceptions applied:

- You were employed for a specified period of time, for a specified task or for the duration of a specified season (unless a substantial reason for your employer employing you this way was to avoid its notice obligations).
- You were a casual employee. (Note: sometimes a casual employee may be legally recognised as a permanent employee in certain circumstances – get legal advice about your specific situation).
- You were a trainee (other than an apprentice) bound by a training agreement and your employment is for a specified period or it is limited to the duration of the training agreement.
- You were a daily hire employee in certain areas of the building and construction or meat industries.
- You were a weekly hire employee in the meat industry, whose termination is determined wholly by seasonal factors.
- You are guilty of serious misconduct including wilful or deliberate behaviour that is inconsistent with the continuation of your employment contract and conduct that causes imminent and serious risk to a person's health or safety or the employer's reputation, viability or profitability.
- You are an employee prescribed by the Act's regulations as an employee who is not entitled to notice or pay instead of notice of termination.

3. The termination of employment must be at the initiative of the employer

Your employer must have ended your employment. You cannot have voluntarily resigned.

However, you may have been **forced to resign or leave** because of your employer's conduct which may still constitute a termination "at the initiative of the employer". This is called a "**constructive dismissal**". Sometimes you can use this argument to make an Unfair Dismissal Claim where you didn't resign voluntarily but were "forced out" of your employment by something your employer did (such as in the case of an assault or continued non-payment of wages). You should obtain legal advice before you leave your employment where these issues arise. See also JobWatch's "Constructive Dismissal" infosheet.

4. You must be within the time limit

TIME LIMIT: 6 years to file a claim in an eligible Court from the date your pay instead of notice was due to you. Consider sending a letter of demand to your former employer and seeking assistance from the FWO before filing your claim in Court.

Fair Work Ombudsman Request for Assistance & Court Proceedings

If your employment was covered by the NES, an enterprise agreement or a contract of employment that provides you with an entitlement to notice of termination of your employment, you may be entitled to request assistance from the Fair Work Ombudsman (FWO). See "Where to get Help" on page 7).

The FWO can, as of the 1 January 2010, also recover contractual entitlements related to the NES.

The Fair Work Infoline (13 13 94) can tell you if you are covered by the NES or an enterprise agreement that provides you with an entitlement to notice of termination (see "Where to get Help" - page 7).

You (or FWO) have **6 years** from the date of your dismissal to file your claim in an eligible Court so you should file your FWO request well before that time so that the FWO has time to investigate.

What are your entitlements to notice of termination? Call the Fair Work Infoline on 13 13 94 to find out.

Generally, it is best to **file your FWO request for assistance as soon as possible** because your employer may lose your employment records or go out of business.

If you want to take your claim to Court because the FWO cannot recover your unpaid notice and will not be taking your matter to Court on your behalf, you can contact the **Federal Circuit Court of Australia** regarding the appropriate forms (see "Where to get Help" - page 7) and use JobWatch's 'Small Claims Kit' for further guidance which is available on JobWatch's website - www.jobwatch.org.au.

You should get legal advice before filing your claim at Court. You may, in limited circumstances, even be entitled to more than the minimum pay instead of notice under the NES or possibly more notice than is provided for in your contract of employment. However, if your case is unsuccessful, you may have to pay your former employer's legal costs. You should also get legal advice about this before you file your claim at Court.

What remedy do you want

Once you have established that you are eligible to make a claim for failure to make payment instead of notice, you should think about what remedy you want. What are you seeking by filing your claim?

You should be seeking your unpaid pay instead of notice or the balance of pay in instead of notice if you worked for some of the notice period.

For example, if you are over the age of 45, worked for your employer for 6 years and you worked one week of notice after you were told you were dismissed, you are entitled to 4 weeks wages as pay instead of minimum notice of termination under the NES.

Letter of Demand

Before you make your request for assistance with FWO, you should **consider sending a letter of demand** to your former employer demanding payment of your unpaid pay instead of notice by a certain time e.g. within 7 days from the date of your demand letter.

You should also inform your former employer that, if it does not pay your unpaid pay you, you will file a FWO request for assistance without further notice or delay. You should also keep a copy of your letter of demand for future reference. See last page for an example.

FWO - Request for Assistance

A request for assistance may be made with the FWO by lodging a **My Account Enquiry Form**. The My Account Enquiry Form is accessed through **My Account** on the Fair Work Ombudsman website (www.fairwork.gov.au).

Fair Work Ombudsman

Tel: 13 13 94

Website: www.fairwork.gov.au

If you have also not received your minimum entitlements e.g. to wages or contractual entitlements relating to the NES, the My Account Enquiry Form can also be used.

What happens next?

If your letter of demand is unsuccessful, you should then **make a request for assistance with FWO**.

A FWO Inspector should, if he or she thinks you are entitled to be paid pay instead of notice, then ask for your former employer's pay records and/or send a compliance letter to your former employer.

If your former employer still does not pay you instead of notice, you have the following options:

1. The FWO Inspector may decide to take your former employer to Court for your unpaid pay instead of notice and/or for a penalty; or
2. If the FWO Inspector does not take your former employer to Court, you can do so yourself. Nevertheless, you should first get legal advice about the likelihood of success of your claim as well as to what remedies you are entitled.

(See "Where to get Help"- page 7) for referral to a lawyer.

CLAIM FOR MINIMUM PAY INSTEAD OF NOTICE:

If your claim is for **minimum pay instead of notice** under the NES or an enterprise agreement, then an eligible Court can order that you be compensated for the non-payment of pay instead of notice as well as ordering your former employer to pay a penalty (usually payable to the Federal Government) for breaching the Act or enterprise agreement.

BREACH OF CONTRACT CLAIM:

If your claim is for non-payment of contractual pay instead of notice (Breach of Contract), the Court can award you damages for Breach of Contract.

OTHER REMEDIES:

You may also be entitled to seek other remedies so you should always obtain legal advice before filing your claim at Court.

Costs

If you are in doubt about the strength of your claim, you should **get independent legal advice** before filing your claim at Court. As the plaintiff, you run the risk of having to pay your employer's legal costs from the moment you file a claim at Court. (See "Where to get Help"- page 7) for referral to a lawyer.

In a claim for minimum pay instead of notice, an eligible Court (e.g. the Magistrates' Court of Victoria) cannot order you to pay your former employer's legal costs except in limited circumstances including where you:

- Instituted the proceeding vexatiously or without reasonable cause; or
- Caused costs to be incurred because of an unreasonable act or omission in connection with the conduct of the proceeding.

However, if your claim or part of your claim is for non-payment of contractual pay instead of notice (breach of contract), you usually have to pay the other party's legal costs if your claim is unsuccessful. These legal costs could be very high and may even outweigh the actual amount of your claim.

For this reason, you should obtain legal advice before filing your claim at Court.

Separation Certificates

Your former employer has a legal obligation to provide you with a Separation Certificate for Centrelink purposes.

If your employer does not have a precedent form of a Separation Certificate, you can obtain one from Centrelink, or on the internet at www.centrelink.gov.au.

If your former employer refuses to provide you with a Separation Certificate within a few days of termination, you may contact Centrelink to make a report. Centrelink has the power to contact your former employer and request it to provide you with the Certificate. Under the Social Security legislation, it is a strict liability offence (carrying possible imprisonment for up to 12 months) for an employer not to comply with a Centrelink request to provide the Certificate.

Your employer must give you a Separation Certificate.

If you are unsure about any information in this infosheet it is important to obtain legal advice as soon as possible.

Where to get help

For further information regarding notice of termination you may wish to contact the relevant organisations below:

ORGANISATION	PHONE	WEBSITE
JobWatch <i>(Telephone interpreters available for non-English speakers.)</i>	Metro: 9662 1933 Queensland, Tasmania & Regional Victoria: 1800 331 617	www.jobwatch.org.au
Australian Human Rights Commission	Complaints Infoline: 1300 656 419 General Enquiries: 1300 369 711	www.humanrights.gov.au
Fair Work Infoline (Office of the Fair Work Ombudsman)	13 13 94	www.fairwork.gov.au
Fair Work Commission Helpline	1300 799 675	www.fwc.gov.au
ACTU Worker Information Line (for referral to a union):	1300 362 223	www.actu.org.au
Victorian Equal Opportunity and Human Rights Commission	1300 292 153	www.humanrightscommission.vic.gov.au
Anti-discrimination Commission Queensland	1300 130 670	www.adcq.qld.gov.au
Equal Opportunity Tasmania	1300 305 062	www.equalopportunity.tas.gov.au
Legal Referral Service (Law Institute of Victoria)	9607 9311	www.liv.asn.au
Queensland Law Society (for referral to a lawyer)	1300 367 757	www.qls.com.au/Home
Law Society of Tasmania (for referral to a lawyer)	6234 4133	http://lst.org.au

JobWatch acknowledges and is grateful for the financial support of the State and Federal Governments, the Office of the Fair Work Ombudsman and Victoria Legal Aid.



Example Letter of Demand for employees seeking to recover pay instead of notice under NES, Enterprise Agreement or contract of employment.

Sue Worker
Sue Worker's Address

Mr John Employer
Smiths Furniture Pty Ltd
12 Eden Street
ABBLEASTY 4567

[date]

Dear Mr Employer

Termination of employment without [sufficient] notice: employee no. 123456

On [date] you terminated my employment as a [job description] at [employment entity], giving me [e.g. 2 weeks/no] notice. Under the terms of the [National Employment Standards/my Enterprise Agreement/my contract of employment] I am entitled to the following notice period: [e.g. 4 weeks]. I am therefore owed [e.g. 1,2,3,4 weeks/3 days] pay instead of notice of termination.

I demand that, under the terms of [the National Employment Standards/my Enterprise Agreement/my contract of employment], I be paid this pay instead of notice. On my ordinary rate of pay, I calculate this amount to be [\$]. Please pay this amount into my nominated bank account or deliver a bank cheque to me within 7 days of the date of this letter. If you do not pay this amount, I will [file a complaint with the Fair Work Ombudsman]/[lodge a claim with an eligible court] without further delay.

Yours faithfully,

Sue Worker