

Quiz – What do you know about the Fair Work Ombudsman (FWO)?

Take the FWO's quiz to see what you know about the organisation that can help you with your pay and check out some of its handy tips about working in Australia.

Questions	Answer	Further information
<p>1. True or False</p> <p>The Fair Work Ombudsman helps you understand your workplace rights and responsibilities in Australia.</p>	<p>True: Correct</p> <p>False: Incorrect</p>	<p>The Fair Work Ombudsman is a government agency providing free information and advice about minimum rights and protections in Australian workplaces, including minimum pay and conditions like leave. It also helps to resolve workplace issues, conduct investigations, and enforce workplace laws.</p> <p>For more information on how the FWO can help you, visit the Fair Work Ombudsman's website at: www.fairwork.gov.au/howwehelp</p>
<p>2. True or False</p> <p>If you report an issue to the FWO, and you've breached your visa conditions, your visa will be cancelled.</p>	<p>True: Incorrect</p> <p>False: Correct</p>	<p>The FWO and the Department of Home Affairs have an agreement, that if you report your workplace issue to the FWO and you've breached your visa, your visa will generally not be cancelled so long as,</p> <ul style="list-style-type: none"> • you had an entitlement to work as part of your visa • believe you have been exploited at work • have reported your circumstances to the FWO • you are actively assisting the FWO with an investigation. <p>and</p> <ul style="list-style-type: none"> • you commit to abiding by visa conditions in the future • there is no other basis for visa cancellation (such as on national security, character, health or fraud grounds). <p>For more information, visit www.fairwork.gov.au/migrantworkers</p>
<p>3. True or False</p> <p>Contacting the Fair Work Ombudsman is confidential.</p>	<p>True: Correct</p> <p>False: Incorrect</p>	<p>Contacting the FWO is confidential. We do not pass the details of your enquiry to your employer without your permission. You can also report an employer anonymously. For more information on how to lodge an anonymous report, visit the Fair Work Ombudsman at www.fairwork.gov.au/tipoff</p>

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<p>4. How can you contact the Fair Work Ombudsman?</p> <p>A) Visiting the Fair Work Ombudsman website at www.fairwork.gov.au</p> <p>B) Contacting the Fair Work Ombudsman on 13 13 94</p> <p>C) Through the Fair Work Ombudsman’s Facebook page</p> <p>D) By registering My Account on www.fairwork.gov.au</p> <p>E) All of the above</p>	<p>E) All of the above – Correct</p> <p>A), B), C) and D) – Correct, but you can contact the Fair Work Ombudsman through all the ways listed.</p>	<p>If you’ve got a workplace issue or have a question, there are many ways you can contact the Fair Work Ombudsman including visiting its website, calling them, chatting or emailing using My Account.</p> <p>For more information on how you can contact the Fair Work Ombudsman, visit www.fairwork.gov.au/contactus or call on 13 13 94. The Translating and Interpreting Service (TIS) is also available, please call 13 14 50 and ask for the Fair Work Ombudsman.</p> <p>The Fair Work Ombudsman is also on social media, please follow it on:</p> <p> Facebook www.facebook.com/fairwork.gov.au</p> <p> Twitter @fairwork_gov_au</p> <p> Natalie James @NatJamesFWO</p> <p> YouTube youtube.com/fairworkgovau</p>
<p>5. What is NOT ok for an employer to do?</p> <p>A) Pay you in cash</p> <p>B) Ask you to work overtime</p> <p>C) Not pay you for trials, meetings, training and opening and closing the store</p> <p>D) All of the above</p>	<p>C) Not pay you for meetings, training and opening and closing the store – Correct</p> <p>A), B), and D) – Incorrect</p>	<p>Pay you in cash – Getting paid in cash is fine as long as your employer records it for tax purposes, you get paid correctly and your employer gives you a payslip each time you are paid.</p> <p>Ask you to work overtime – Being asked to work reasonable overtime is fine as long as you are paid. When working overtime, you are generally paid a higher rate of pay.</p> <p>Not pay you for trials, meetings, training and opening and closing the store – Unpaid work is NOT ok. You should be paid for all hours of work, this includes trials, meetings, compulsory training and opening and closing the store.</p> <p>An unpaid trial is only ok if it’s strictly for the purpose of demonstrating your suitability for a job. Depending on the role, unpaid trials generally range from an hour to one shift.</p>

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<p>6. True or False</p> <p>My employer can deduct money from my wages if I damage work property, if there's a shortage in the cash register or a customer leaves without paying.</p>	<p>True: Incorrect – Your employer cannot deduct money from your pay for these reasons.</p> <p>False: Correct – Your employer cannot deduct money from your pay for these reasons.</p>	<p>Generally, an employer cannot deduct any money from your wages unless the deduction is:</p> <ul style="list-style-type: none"> • for your benefit • you agree to it in writing or • it's authorised under a term of an award, agreement or the Fair Work Commission order or authorised by a court. <p>A deduction for a till shortage, to cover for customers who do not pay or for a breakage is an unlawful deduction.</p>
<p>7. True or False</p> <p>You can find information on the Fair Work Ombudsman's website in different languages?</p>	<p>True: Correct</p> <p>False: Incorrect</p>	<p>The Fair Work Ombudsman's website can be translated into 40 different languages, and will recognise your browser settings to automatically translate the content into your preferred language.</p> <p>Downloadable resources are also featured in 30 languages and include information on:</p> <ul style="list-style-type: none"> • Starting a new job • Payment for work • Holidays and taking time off work • Ending employment.